



Great Lakes & Ohio River
Division
Park Ranger Conference
Covington, KY
October 23-25, 2007
NRRS Presentation



Participation FY 2007

- Divisions – 7
- Districts – 25
- Projects - 177
- Parks - 613
- Sites – 40,000 +
- Percent Reservable – 73%



NRRS Revenue

- 2007 – 32.1 M
- 2006 – 32.1 M
- 2005 – 32.0 M
- 2004 – 30.6 M
- 2003 – 27.3 M
- 2002 – 27.0 M
- 2001 – 25.9 M
- 2000 – 23.7 M
- 1999 – 11.9 M



Corps Policy

- All Class A campgrounds are required to participate in the NRRS
- Class B and C campgrounds and other recreation areas and facilities are optional
- Minimum 60% of campsites within a participating campground will be reservable



Corps Policy (Continued)

- Reservable overnight group facilities are required to participate in the reservation service
- Reservable day use group areas and facilities, i.e., group picnic shelters, etc. are optional



Corps Policy (Continued)

- Use fee revenue collected in participating parks may be reported through the reservation service
- Use fee revenue collected in non-participating parks will not be reported through the reservation service



Use Fee Tracking

- AAA Audit – Conducted 2003
 - Required to track funds from collection to deposit into the Corps US Treasury Account
 - The NRRS lockbox or NCMO is not the Corps US Treasury Account
 - Tracking is complete when funds are reported/received at the USACE Finance Center US Treasury Account



Use Fee Tracking

- Reports
 - BFC
 - Replaced by ORMS Deposit Summary Report

 - Deposit to Lockbox Activity Summary 01G
 - ORMS report under development

 - Deposit Distribution Report 01H
 - ORMS report under development



New Contract



Contact Center Hours

- New Call Center Hours
 - 10 am – 1 am EST March 1- October 31
 - 10 am – 10 pm EST Nov 1 – Feb 28

- Old Call Center Hours
 - 8 am – 12 am EST April 1 – Labor Day
 - 10 am – 7 pm EST Day after Labor Day – Mar 31
 - Reduced hours fall/winter weekends



Help Desk Hours

- New Help Desk Hours
 - 7 am – 10 am EST Mar 1 – Oct 31
 - 8 am – 11 pm EST Nov 1 – February 28 Old
- Old Help Desk Hours
 - 8 am – 12 am EST April 1 – Labor Day
 - 10 am – 7 pm EST Day after Labor Day – March 31



Maximum Booking Window (Continued)

New Booking Windows:

- Individual Family Sites
 - 6 month to the day, rolling window
 - Old window was 240 days
- Group Facilities (overnight and day use)
 - 12 months to the day, rolling window
 - Old window was 360 days

NRRS Portal

<http://www.Recreation.gov/>



Outdoor Recreation Management Suite ORMS

- Single, Central Database
- Real Time – across all access points
- Easy to Learn and Use
- Increased Auditing Tools
- On-demand Reporting
- Enhanced Security



ORMS Interfaces

- Field Manager (replacing Park Office)
- Resource Manager (reports)
- Inventory Manager
- Venue Manager (tour and ticketing)
- Finance Manager (NCMO)
- Call Manager (RA call centers)
- Recreation.gov (replaces ReserveUSA.com)



Future ORMS Interfaces

- Permit Manager
- Kiosk Manager



Hardware (PC)

- Government Owned
- Government Maintained
- Government CATT Support



Hardware (PC) Specifications

- Computer (Web Access)
- Keyboard and Mouse
- Monitor
- Receipt and Report Printers
- Cash Drawer
- Card Stripe Reader



Telecommunications (New Contract)

- Agency satellite contract with direct connectivity to RA
 - Pilot testing (8 sites) -
Nov 5-9
 - After testing installation (122 sites) -
Nov 9 – 31 Dec



Satellite Telecommunications

- All sites using Field Manger are required to connect using the Corps satellite service
- All costs will be paid from the NRRS assessment



Training

- DAR/Resource Manager
- Field Manager
- WebX
- Classroom



Golden Age/Access Passport Program

- Program was discontinued as of 1 January 2007
- Passports are no longer being issued
- The Corps will continue to accept the Golden Age/Access Passports



America the Beautiful Pass Program

- Revised Policy:
 - The Corps will honor and accept the Senior and Access Passes
 - The Corps will not issue any of the new passes



More Information

- Recreation.gov Website
<http://www.Recreation.gov/>
- NRRS Field Support and Marketing Website
<http://nrrs.reserveamerica.com/nrrs-inv/login.jsp>
 - Marketing Information and Products
 - ORMS information
- Corps Gateway Website
<http://corpsslakes.usace.army.mil/>
 - CATT Page
 - NRRS Page



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Thank You