



ORMS

Outdoor Recreation Management Suite

Pros and Cons

PROs

- Web Based
- Real Time
- Faster Credit Cards
- View campground status from any PC
- More reports readily available
- Easier to Learn
- Pin Number
- Transactions easier to track by operator
- Auditing is easier
- Operators can control their own pin numbers and passwords
- Database isn't maintained on field computer

CONs

- Layers
- Pin Number
- Maps are not as functional as Park Suite
- Color meanings have changed
- Field may feel they have lost some control
- System doesn't really have a stand alone function
- Web Based

RECREATION.GOV
Explore your America™

Home | Recreation Area | Camping | Tours | Day Use | Search by Map | Wilderness Permits | My Reservations & Account

Welcome - already a member? [Sign In](#) Not a member yet? [Sign Up](#) [Help...](#)

Reserve Your Place Under the Stars

Looking for:

State:

Park or Facility name:

Camping dates (optional): Specific Range

Arrival date:

Length of stay:

[Search Recreation Areas](#)

Find Recreation Activities

- [Autotouring](#)
- [Biking](#)
- [Boating](#)
- [Camping](#)
- [Climbing](#)
- [Educational Programs](#)
- [Fish Hatcheries](#)
- [Fishing](#)
- [Hiking](#)
- [Historic/Cultural Sites](#)
- [Horseback Riding](#)
- [Hunting](#)
- [Lodging](#)



RIVER RECREATION IN LABYRINTH CANYON is jointly managed by the U.S. Bureau of Land Management and the Utah State Division of Lands and Forestry. A trip through Labyrinth Canyon on the lower Green River can be enjoyed almost any time of the year, except in winter when there is ice on the river. It is an easy, flat-water stretch suitable for canoes, kayaks, and rafts of all types.

Other Featured Locations



[Cape Hatteras National Seashore](#)



[Stuart Campground, Monongahela NF, WV](#)



[River Road Park, MO](#)



AMERICA
The Beautiful

The National Parks and Federal Recreational Lands Annual Pass

[Purchase Pass](#)

Looking for other things?

[Take Pride in America](#) | [Volunteer.gov](#)

Tours and Tickets



Roosevelt-Vanderbilt National Historic Sites



Boundary Waters Canoe Area Wilderness

Spotlights



National Public Lands Day
A National Environmental Education Foundation Program
September 29, 2007

PEST ALERT

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[Member Sign In](#) [Help](#)

Agency Sign In

Please enter your ORMS Sign in information

User Name:

Password:

 **E-Gov**

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[General Rules](#) | [Reservation Policies](#) | [FAQs](#) | [Share Our Data](#)

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Reset PIN | Change Password | Sign out | Help

Signed In: - NRRS Contract

ORMS Application LaunchPad

Contract: NRRS Contract Location: UPPER PINES

Applications:

ResourceManager [Download Guide \(PDF, 3295K\)](#)
Roles: [NRRS - Field Supervisor](#) [NRRS-Field Supervisor-User Admin](#)

OperationsManager [Download Guide \(PDF, 734K\)](#)

FieldManager [Download Guide \(PDF, 581K\)](#)
Roles: [NRRS - Field Supervisor](#) [NRRS - Field User](#) [NRRS - Field Operator](#) [NRRS-Field Supervisor-User Admin](#)

Resources:

[NRRS Business Center](#) [NRRS Field Support & Marketing Websites](#)

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ORMS INDEX

Index of Links

Page	Description
Admin Manager	Admin Manager. General system data setup.
Field Manager	Field Manager. Facility management.
Call Manager	Call Manager. Call center reservations.
Resource Manager	Resource Manager. Launch application for all applications.
Operations Manager	Operations Manager. Management/Customer Service application.
Inventory Manager	Inventory Manager. Facility configuration application.
Finance Manager	Finance Manager. Financial management application.
Venue Manager	Venue Manager.

Users

- Four different types of users each with different Task Privileges
 - NRRS-Field Supervisor-UserAdmin (**POC**)
 - NRRS-Field Supervisor (**Ranger Staff**)
 - NRRS-Field Operator (**Park Attendants**)
 - NRRS-Field User (**Used by NPS**)

Resource Manager Report Highlights

- **7-Day Campers Report**
- **Campers Report** (same as current occupancy report)
- **Daily Arrival Report**
- **All the same financial reports**
 - Deposit Adjustment, Detail, & Summary Reports
 - Financial Session Detail & Summary Reports
 - Plus a new report Field Payment Report
- Reports that will be at your fingertips:
 - Occupancy Report – by customer type
 - Occupancy Report – by Site Type
 - Occupancy Report – by Sites
 - POS Product Sold Detail & Summary Report
 - Park Revenue Report
 - Reservation Closure Report
 - Reservation Method Report
 - Usage by Site & Site Type Report
 - Weekly Campers Report
 - Weekly Park Visitation Report

Field Manager

PROs

- REAL TIME
- Do everything from home page
- Home page gives user quick look at campground
- Easier to learn
- Refunds are automatic unless denied
- Navigation is easier
- Database isn't maintained on field computer

CONS

- Small Text
- Maps function is different than what field sites are different (maps are not the home page)
- No real stand alone database
- Creating a Deposit is different and will take some practice

Field Manager

Home | Map | Availability | Open Cash Drawer | Search: Reservations | Reports | Admin | Financials | Help | Launch Pad | Sign Out

Field Manager

Upper Pines

- NRRS Contract
NRRS-Field Supervisor-User Admin-UPPER PINES - NRRS

Current Park Status - 2007-10-11 04:52 PDT

Site Type	Occupied	Due	Available	Type of Use	Make Booking
RV NONELECTRIC	0	39	15	Overnight	Walk-in
TENT ONLY NONELECTRIC	0	4	0	Overnight	Walk-in
STANDARD NONELECTRIC	0	159	66	Overnight	Walk-in

Activity	Total	Make Booking
Check-ins	0	
Check-outs	0	
No-Shows	0	
Walk-ins	0	
Reservations	0	Reservation
POS Sales	0	Purchase

Alerts

12/06/2006 - 12/31/2050 | If arriving one or more days late, call (209)372-8502. Your reservation will be forfeited if we do not hear from you within 24hrs of your arrival date. Bear Habitat. Food storage rules are strictly enforced. Food and toiletries must be stored 24 hours/day in food lockers provided in all campsites (45°A74°N18°47'33"). No food in vehicles. Dispose of garbage immediately in bear-proof dumpsters. Your campsite is reserved for the camping equipment you have chosen. If you arrive to the park with different camping equipment, your site might not be able to accommodate it. No switching of sites. Road conditions can change at any time. Please check road and weather before arriving at (209)372-0200 for conditions inside Yosemite, and 1-800-427-ROAD for conditions outside the park. Highway 120 over Tioga Pass from Lee Vining and the Glacier Point Road are closed seasonally. Entrance Fee to the park is \$20 per private vehicle. Campfires are permitted year round. However, from May 1st-October 15th fires are only permitted between 5pm and 10pm. Fires are only permitted in designated fire grates. Bring your own firewood - no gathering of wood allowed.

Totals for Today

Activity	Total
Check-ins:	202
Check-outs:	0
Check-outs Overdue:	0

Quick List for: no selection

Field Manager - MAPS

Legend:

- Blue Circle – Available
- Red Square – Due to Checkout
- Orange Square – Due to Check in
- Red Octagon - Occupied

Field Manager – Making changes to Reservation using Maps

- Just click on the site and from here you can look do the following:
 - Look at reservation details
 - Check customer in or out
 - Transfer customer to another site (same or different type)
 - Change the dates
 - Void the transaction
 - Cancel reservation
 - No show the reservation

Reservation Details:

- Reservation #: 000
- Primary Occupant: Lewis, dawn
- Customer: Lewis, dawn
- Site Code: 000
- Site Status: Checkin
- Site Type: STANDARD NONELECTRIC
- Use Type: Overnight
- Res. Type: Site Specific
- ADA Access:
- Hookup:

Field Manager POS is even easier

Home | Map | Availability | Open Cash Drawer | Search: Reservations | Reports | Admin | Financials | Help | Launch Pad | Sign Out

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Field Manager Upper Pines - NRRS Contract
NRRS-Field Supervisor>User Admin-UPPER PINES - NRRS

Purchase Item: [Add Item](#)

Barcode: Product Name: Product Group: Variable Price Products

<input type="checkbox"/>	Barcode	Product Name	Product Group	Quantity	Unit Price	Variable Unit Price
<input type="checkbox"/>		Campsite POS	POS Campsite Revenue	<input type="text"/>	\$ 20.00	\$ <input type="text"/>
<input type="checkbox"/>		Campsite Senior/Disabled POS	POS Campsite Revenue	<input type="text"/>	\$ 10.00	\$ <input type="text"/>
<input type="checkbox"/>		Senior Pass	POS Pass Sales	<input type="text"/>	\$ 10.00	\$ <input type="text"/>

Page: 1 of 1 25 rows per page

Field Manager - Payment

Cart | Map | Cancel Cart | Open Cash Drawer | Help | Search: Reservations

Cart 1 Items in the list

Customer: camden,daniel | Phone: 5732228962 | Zip: 63960

Actions:

Order	Item	Qty.	Fee Type	Price
<input type="checkbox"/>	advanced reservation Area: UPPER PINES Site: US-138 Occupant: camden,daniel # of Occupants: 1 Arrive: 2007-10-11 Depart: 2007-10-14 Nights: 3	1	Use Fee	\$60.00
Subtotal				\$60.00

Totals: Total Price \$60.00, Total Past Paid --

Outstanding: Amount Owning \$60.00, Minimum Payment Due \$60.00

Payment: Type: Cash, Amount: 30.00, Currency: USD, Tender charge on overpayment

Payment: Type: --, Amount: --, Currency: USD,

Field Manager – Making Changes to Reservation

- Can be done from any computer with internet access as long as the operator has access to the particular campground.
- Changes are real time and take effect immediately

Real Time Inventory

- Isn't available at this time, but it will be coming soon
- Real time inventory will be available with some restriction soon.
- For the mean time we handle inventory changes the same as we do currently.

Business Center

- Will be no more by the end of 2007.
- It will be replaced by Resource Manager.

I need information how do I find it?

- <http://nrrs.reserveamerica.com/nrrs-inv/login.jsp>
 - Marketing Information and Products
 - ORMS information
- <http://corpslakes.usace.army.mil/>
 - CATT Page
 - NRRS Page



**Reserve
Your Place
Under the
Stars™**

Recreation.gov

QUESTIONS?