

No	Item	Comment	Freq	Action	Justification
1	UAA Web site	No training required, let's just avoid the password changing routine with this newer more secure site	1	n/a	n/a
2	UAA Web site	No problems	5	n/a	n/a
3	UAA Web site	It would be nice if a reminder SOP for the web site were sent out every couple of years	1	Recommended	We will try to include this with our annual messages pertaining to the uniform.
4	UAA Web site	Is all this security necessary? I'm inundated with passwords & IDs.	1	Short answer, yes.	Procurement regulations require this type of security.
5	UAA Web site	* Problem with printing reports?	3	If you are having problems getting the reports, please contact the Center of Expertise for IM in Portland District.	In the meantime, if you need a report, contact your Division rep or the Uniform Committee Chair who can download the report and email it to you.
6	VF Solutions Web Site	No problems	9	n/a	n/a
7	VF Solutions Web Site	No problems except the inability to directly talk to a person. Give us a phone number to customer service for questions and problems. Merchandise returns cost time and money.	1	No action necessary	Customer Service for VF is open 6 days a week (M through Sat) and evenings. The number is 1-800-545-6591. This is located on the poster, in the catalog and on the website.
8	Uniform items	Add Flannel shirts to program	4	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
9	Uniform items	Add gloves to program	10	all questionnaires received with requests for gloves were told that these could be ordered at the project level with project funds at managerial discretion.	n/a
10	Uniform items	Add neck gaiters to program	4	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
11	Uniform items	Add leg gaiters to program	4	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
12	Uniform items	Summer pants with zip off legs to convert to shorts like NPS has	6	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
13	Uniform items	None of the female pants fit right. They are made for an extremely relaxed fit type woman. Perhaps a junior fit for athletic regular fit women.	1	Not recommended	The committee continues to work with VF to improve the fit of the womens trousers. We are wear testing a new fit this year. Adding a junior fit is not economically justifiable given the low numbers of employees this would fit.

14	Uniform items	Add Dockers style pants instead of twill pants	1	Not recommended	Docker style trousers do not fit the professional image of a Corps Park Ranger
15	Uniform items	Add a maintenance workers uniform program. This could be as simple as coveralls or as complex as an entire pant/shirt combination with or without outerwear options. Many other agencies outfit their maintenance employees in a uniform and it provides consistency, a sense of security to the visiting public, and a sense of unity among the wearers.	1	No action taken	The Corps has a maintenance workers uniform. This program is headquartered in Pittsburgh District. By direction from Headquarters, this program is separate from the NRM uniform. The maintenance workers uniform program requires that all districts within any given division agree to be part of, and therefore aid in funding, the maintenance program.
16	Uniform items	Bring back work jeans /wearer has the new brush pants and still prefers the jeans	1	This issue is tabled.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
17	Uniform items	Many of the outerwear items offered could be improved by studying technical clothing found through commercial purchase and the military's clothing line. Possible improvements could include ventilation in raingear, range of motion in outerwear, accessory pockets, and many others that could be listed ad nauseam. If we say that we are leaders in the field, and we truly want to be leaders in the field, then we need to be uniformed and equipped like leaders in the field.	1	No action taken	While you make good points, you must consider all the ramifications involved with your proposals. The Corps owns the uniform items in stock with the contractor. Making sweeping wholesale changes to the uniform would require the Corps to "buy-out" those items and all the fabric purchased for their construction. This is further complicated by the restrictions of the Buy American and NAFTA acts. The committee is working with the contractor to provide the best possible uniforms within the requirements of the contract.
18	Uniform items	Prescribed burn/fire fighter clothing like nomex added to program. Reason: people can purchase what fits and take our fire clothing with us when we change positions. Burning is one of the dirtiest & sweatiest jobs out there and I don't like wearing someone else's nasty burn gear that usually doesn't get laundered. And I don't like being forced into universal sized project purchased pants/shirts/coveralls that are uncomfortable, ill fitting, and potentially unsafe when I am putting myself and my team at risk through conducting prescribed burns with deficient gear.	1	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
19	Uniform items	Make the pants crotch less tight, in both the Class B slacks and the cargo pants.	1	No action taken	Please provide further information. Have you considered the Made to Measure option?
20	Uniform items	Cheaper raingear	1	Not recommended	We are assuming you are referring to the Gore Tex Overshell and Wind/Rain pants. We find these items to be very serviceable. If you are referring to actual rain gear, you should note that local purchases of foul weather gear is permissible within the program.

21	Uniform items	More comfortable stocking cap	1	No action taken	The new fleece cap is in the system to meet this need.
22	Uniform items	Fitted ball caps	1	Not recommended	The committee has addressed the issue of baseball caps on numerous occasions. We have seen both high crowned caps and low crowned caps. We have opted for a middle of the road model that will meet the needs of the field personnel without being a slave to fashion.
23	Uniform items	Western style straw cowboy hat	1	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
24	Uniform items	Brass castle belt buckle	1	Not recommended	This is an isolated comment. The committee did not feel this represented the majority of uniform wearers and therefore did not recommend a change.
25	Uniform items	Go back to previous leather goods supplier. The thinner belts are inferior to what we had in the past. These thinner belts do not look as good and do not wear as well.	1	This was discussed with the contractor.	If you experience a defect in the item, you can return it to the contractor.
26	Uniform items	The shorts style is bad and looks bad. Go back to the previous style	1	This issue is tabled.	The original shorts are no longer manufactured within the requirements of the contract. We are seeking to improve the current pair.
27	Uniform items	Get the green work jeans available through Dickies. What we have cannot be worn without extreme discomfort and movement restrictions. I have suspected that they are unisex and this simply does not work well. Carhart would also work	1	No action taken	Assuming that you are referring to the Brush Pants, you will find them in both male and female. The requirements of the contract restrict where and with whom the contractor can negotiate to acquire uniform items. It is not as easy as you might think. We can not just go to Dickies for trousers. They are most likely manufactured outside the US or NAFTA countries.
28	Uniform items	Bring back work jeans (none of these people had received any brush pants yet)	3	This issue is tabled.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
29	Uniform items	No changes or additions	1	n/a	n/a
30	Maternity	n/a	0	n/a	n/a
31	Customer Service	service has been good	2	Will pass along to the contractor	n/a
32	Customer Service	issues with product quality and sizing however this was a much better year than the previous 2-3. Give us a phone number and a real person to talk to	1	The Customer Service number is posted on the website and in the catalog.	Customer Service hours are 0700 to 2100 hours CST Monday through Friday, and 0800 to 1400 CST on Saturdays.

33	Customer Service	no problems	2	n/a	n/a
34	Customer Service	have not needed customer service	6	n/a	n/a
35	Success Stories	cargo pants	5	Thank you	n/a
36	Success Stories	very happy with the rest of the uniform program(see first misc comment below)	1	Thank you	n/a
37	Success Stories	I am very pleased at the work of both the uniform committee and VF Imagewear to bring the natural resource community within the corps many quality options for uniform wear. The committee has been extremely responsive to user input and uniform suggestions have been brought to fruition in a rapid manner. Keep up the good work	1	Thank you	n/a
38	Success Stories	work jacket is good item	1	Thank you	n/a
39	Success Stories	delivery of items was very prompt	2	Will pass along to the contractor.	n/a
40	Success Stories	all orders were processed very well and timely	1	Will pass along to the contractor.	n/a
41	Success Stories	overall I think this company fits our needs wll. I haven't hear anything this year for complaints about the website, company or uniforms. That is a job well done as far as I am concerned	1	Thank you	n/a
42	Miscellaneous Comments	for seven years the format of this questionnaire has been confusing the heck out of me. Can't we come up with something like the climate survey we just did to rate the aspects of the uniform program?	1	Thank you for the comment. We will address this with next years format.	n/a