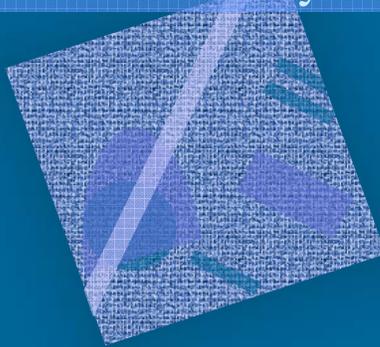


# Operations & Regulatory Community of Practice Update



M. Kathleen Perales  
Operations & Regulatory  
Gateway Project Leader

Engineer Research &  
Development Center

April 2006

Operations & Regulatory  
Community of Practice

Operations  
& Regulatory  
Gateway

USACE 2012 &  
Communities of Practice





US Army Corps  
of Engineers®

## 2012 Tenets – Operating As:

One Headquarters

Regional Business Centers (RBCs)

Regional Integration Teams (RITs)

Communities of Practice (CoPs)

Process

- Project Management Business Process (PMBP)
- Project Delivery Teams (PDTs)



ER – 25-1-8

23 Jan 06

## The CoP in the Corps

### Community of Practice

“is a group of people who regularly interact to collectively learn, solve problems, build skills and competencies, and develop best practices around a shared concern, goal, mission, set of problems, or work practice.”



## ER – 25-1-8 The CoP in the Corps

23 Jan 06

- “CoP structures range from informal to formal and may also be referred to as structured professional forums, knowledge networks, or collaborative environments.”
- “Ideally, every USACE team member will be a member of at least one CoP.”



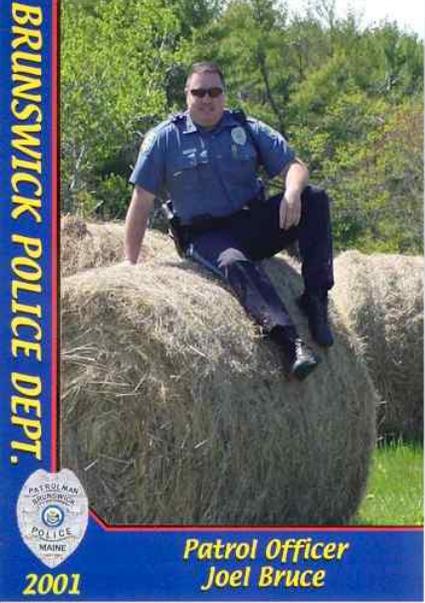
## ER – 25-1-8 Missions (METL)

1. Execute Community functional responsibilities
2. Promote a Capable Workforce
3. Build & Maintain Relationships and Coalitions at all Levels
4. Promote Organizational Communication
5. Enhance Organizational Learning

## 24 Corps Communities

- Contracting
- Counsel
- Engineering & Construction
- History
- Interagency/International support
- Logistics
- Public Affairs & Communications
- Project & Program Management
- Research & Development
- Small & Disadvantaged Business
- Strategic Management
- Security, Law Enforcement, Intelligence & Force Protection
- Corporate Information
- Equal Opportunity
- Environment
- Homeland Security
- Installation Support
- Internal Review
- Operations/Regulatory
- Planning
- Real Estate
- Resource Management
- Safety





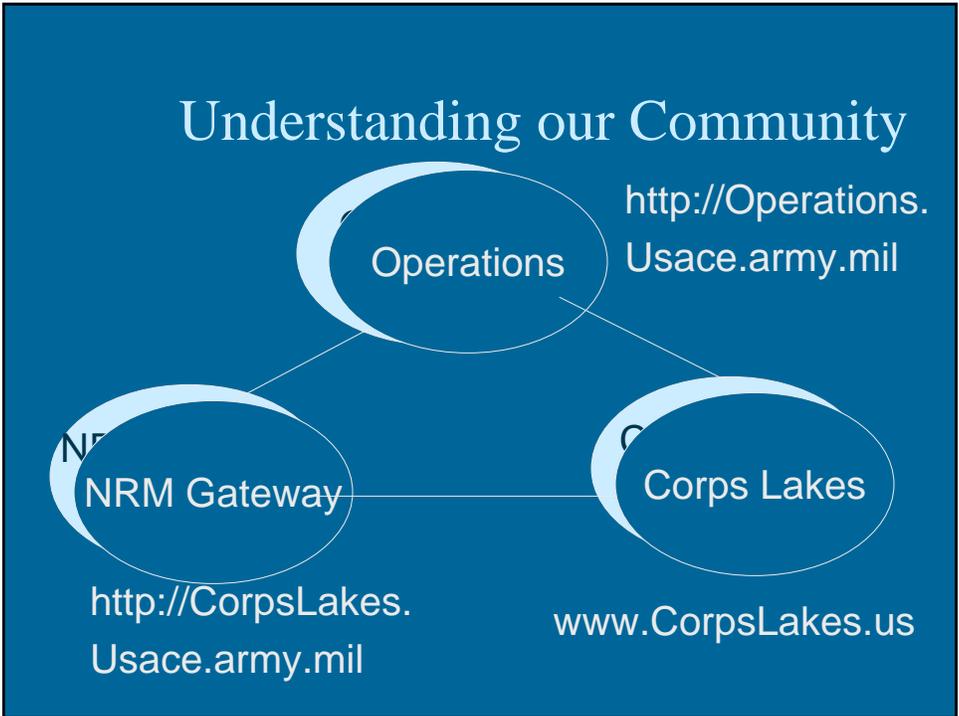
**BRUNSWICK POLICE DEPT.**

**PATROLMAN JOEL BRUCE  
POLICE MAINE  
2001**

*Patrol Officer  
Joel Bruce*

Finding  
the  
needle  
you  
need...

Or  
**WHY BOTHER?**



# Conceptualize Mapping



Think  
Shopping  
Mall

# Linkages from Operations



http://Operations.usace.army.mil

**Operations & Regulatory Gateway**  
US Army Corps of Engineers

Home Visitors People Forums Learning BMPs Tools News/Events Submit Search

Help \* [Contact Us](#) \* [FAQs](#)

**Communities of Practice**

- USACE CoPs
  - Operations & Regulatory
    - Blue Collar
    - Hydropower
    - Inland Navigation Infrastructure
    - Natural Resources Management
    - Navigation
    - Operations Project Managers
    - Regulatory
    - Safety

**Business Processes**

- Headquarters
- Acquisition
- Administration
- Budget
- Communication & Marketing
- Environment
- Financial Management
- Human Resources
- PMP & PMP
- Policy & Procedures

**Operations & Regulatory Notes**

**Community of Practice Charter**

Mission/Purpose: To ensure that Operations & Regulatory missions are served by competent and capable leaders who are effective at solving problems using teams, sharing knowledge, and developing people to safely & reliably operate & maintain infrastructure and administer the regulatory program.

Gerald Barnes, CoP Leader

- [How to Cite the Operations & Regulatory Gateway](#)

**Overview of each Sub-CoP**

**Operations & Regulatory Community Headlines**

**Operations & Regulatory**

**New Postings**

- 11/08/05 - HO-MSO Operations Chiefs Meeting
- 05/18/05 - FY07 O&M Budget Guidance Summary
- 05/11/05 - 2005 May Operations Project Manager Seminar

**Important News Items**

- 05/18/05 FY07 O&M Budget Guidance Summary
- 03/05/05 ASCE - Corps Library/District Offer Until 31 March

**Upcoming Events**

**Hydropower**

**New Postings**

- 06/21/05 - August 2005 Hydropower Strategic Planning Workshop
- 09/01/04 - Hydropower Strategic Workshop Presentations
- 08/31/04 - Hydropower Strategic Workshop Notes

**Important News Items**

- 03/01/06 John Etzel Selected as Product Coordination Branch Chief, Hydroelectric Design Center
- 10/11/05 Hydroelectric Design Center Reorganization
- 05/17/05 Press Release, FPC Reg Performers and EUCO benchmarking status

**Upcoming Events**

- September 26 - 28, 2006 3rd International Symposium on Integrated Water Resources Management

**Inland Navigation Infrastructure**

**New Postings**

- 03/09/05 - Inland Navigation

Internet

# Communities in the Corps

The screenshot shows a web page with a dark blue header and a white content area. The page is titled "Communities of Practice" in a dark red box. On the left, there are two main sections: "Communities of Practice" and "Business Processes".

**Communities of Practice**

- USACE CoPs
  - Operations & Regulatory
    - Blue Collar
    - Hydropower
    - Inland Navigation
    - Infrastructure
    - Natural Resources Management
    - Navigation
    - Operations Project Managers
    - Regulatory
    - Safety

**Business Processes**

- Headquarters
- Acquisition
- Administration
- Budget
- Communication & Marketing
- Environment
- Financial Management
- Human Resources
- PMP & PgMP
- Policy & Procedures
- Programs & Partnerships
- Related Sites
- Research & Development
- Safety, Security & Risk Management
- Teams

**Communities of Practice (Listed in main content area)**

- USACE Community of Practice (Corporate CoP)
- Contracting
- Corporate Information
- Counsel
- Emergency Management
- Engineer Inspector General
- Engineering & Construction
- Environmental
- Equal Opportunity
- History
- Human Resources
- Installation Support
- Interagency / International
- Internal Review
- Logistics
- Operations & Regulatory
- Planning
- Program & Project Management
- Public Affairs
- Real Estate
- Research & Development
- Safety
- Security & Law Enforcement
- Small Business
- Strategic Planning

## Operations Leadership

- Gerald Barnes is the Community of Practice Leader
- (Vacant) Representative to the Corporate Community of Practice

### The Sub-Communities and Interest Areas are:

- (AC) Smith, Janice Acting Chief, Natural Resources Management (NRM)
  - Austin, Stephen B HQ ; Park Rangers
  - Rice, Judith V HQ ; Recreation
  - Stokes, Debra J HQ ; Partnerships
  - Smith, Janice A HQ ; Environmental Compliance
  - White, Denise Y HQ ; Environmental Stewardship
- Petersen, Erik NWP; Operations Project Managers
- Fuller, William W SAM; Safety
- Premo, Angie SAD (Acting Chief); Navigation
- Sadiki, Kamau HQ; Hydropower (Brent Mahan & Hiroti Eto)
- Sudol, Mark F HQ ; Regulatory
- Whittington, Susan S SAD; Budget
- Willis, Robert M LRDOR; Inland Navigation Infrastructure
- Wilson, Joseph R HQ ; Threatened, Endangered & Invasive Species
  - Cofrancesco, Al ERDC; Invasive Species

## Some of the things we did this year

- Hydropower – conference support
- Inland Nav. Infrastructure - attended workshop
- NRM – supported ES-BEST, webcasts
- Navigation – postings and support to Invasive Species community
- Regulatory – meeting (Isoe) and linkages
- Operations Project Managers – PROSPECT courses and Content Development Workshop
- Corporate CoP meetings and reviews
- Assistance to Environment CoP in EKO

## (non-CoP) Business Process

### Business Processes

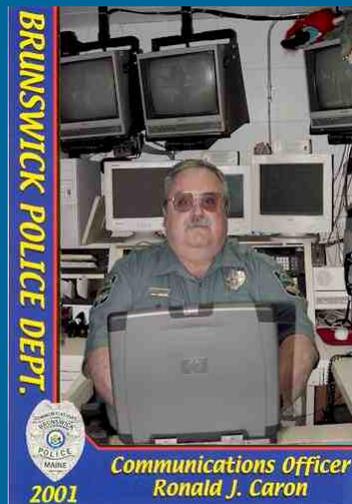
- [Headquarters](#)
  - [Acquisition](#)
  - [Administration](#)
  - [Budget](#)
  - [Communication & Marketing](#)
  - [Environment](#)
  - [Financial Management](#)
  - [Human Resources](#)
  - [PMP & PgMP](#)
  - [Policy & Procedures](#)
  - [Programs & Partnerships](#)
  - [Related Sites](#)
  - [Research & Development](#)
  - [Safety, Security & Risk Management](#)
  - [Teams](#)
  - [Tools/AIS](#)
- Above the programs line items
  - Common to all Sub-CoPs
  - Overview at operations home level
  - Tailored under each Sub-CoP

## Headquarters Information Management (HQ IM)

- Has leased tools that they will license out to help CoPs communicate and search
  - Tomoye Simplify
  - Groove
  - Autonomy
- Our plan -- Operations & Regulatory Gateway will incorporate these tools into our community when they are ready.



## Level of technology and function



## Communication

- Telephone ➤ Private or Conference
- E-mail ➤ Gov't owned, 1 or many
- Groove ➤ PDT, Encrypted
- Tomoye ➤ All Corps, internal only
- Share Point ➤ Collections, Document share
- Live Meeting ➤ Webcasts – training
- Gateway ➤ WWW, public and restricted

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US Army Corps of Engineers

# Operations & Regulatory Gateway

- Home
- Visitors
- People
- Forums
- Learning
- BMPs
- Tools
- News/Events
- Submit
- Search

Help \* Contact Us \* FAQs

## Communities of Practice

- USACE CoPs
  - Operations & Regulatory
    - Blue Collar
    - Hydropower
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    - Natural Resources Management
    - Navigation
    - Operations Project Managers
    - Regulatory
    - Safety

## Business Processes

- Headquarters
- Acquisition
- Administration
- Budget
- Communication & Marketing
- Environment
- Financial Management

## Forums

### AKO Discussion Groups

- Hydropower
- Inland Navigation Infrastructure
- Natural Resources Management
- Navigation
- Operations Project Managers
- Regulatory
- Safety
- Help Guide

### Tools

- Groove

### Networks (Public)

- OPS Managers Network
- Hydropower Network
- Infrastructure Network
- NRM Network
- Navigation Network
- Regulatory Network
- Safety Network

## Communities of Practice

- USACE CoPs
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## Business Processes

- Headquarters
- Administration
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- Safety, Security & Risk Management
- Teams
- Tools/AIS

## Groove

### Information

- USACE Groove Site
  - How do I get Groove?
  - What is Groove?
  - Who is Using Groove?
- Documentation
- User's Guide
- FAQs
- Other Resources
- Overview *Requires Flash*

### Support

- USACE Groove Help
  - Groove Subject Matter Experts
  - E-mail KME-Help
  - Headquarter's KME Contacts

### Helpful Hints

- Groove software deactivates after 60 days of non-use
  - You must log into Groove every 60 days or you will have to get a new key!
  - Go here to request a new key
- How to invite Groove backup server to workspace

### Myths about Groove

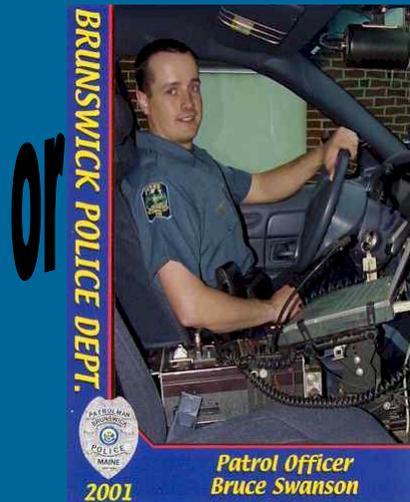
- Groove is E-mail
  - Not intended to replace e-mail
  - Has chat and instant message features
- Groove can't be used for sensitive projects

## What I need from you

- Your Evaluation
- Your Recommendations



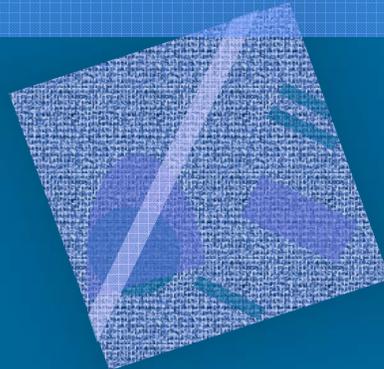
## Choose your view...



## Photo credits

- Train tracks  
[www.visuallee.com/weblog/2003\\_06\\_01\\_archive.html](http://www.visuallee.com/weblog/2003_06_01_archive.html)
- Rear view mirror  
[dijazzyjen.tvpepad.com/dj\\_jazzy\\_jen/2005/05/](http://dijazzyjen.tvpepad.com/dj_jazzy_jen/2005/05/)
- Brunswick cards  
[www.brunswickpd.org/cop\\_cards.htm](http://www.brunswickpd.org/cop_cards.htm)
- Mall Model  
<http://www.everettmall.org/images/malldirectory.jpg>
- Phones  
<http://www.veteransadvantage.com/rantr/main.html>  
[http://www.worth1000.com/entries/121500/121989OTVS\\_w.jpg](http://www.worth1000.com/entries/121500/121989OTVS_w.jpg)
- Motorcycles Rear View  
[www.cuff.dk/cuff/mccops10.html](http://www.cuff.dk/cuff/mccops10.html)

## Groove Supplemental



Additional slides

## Who should have Groove

- If you are an Operations Project Manager
- If you are on a national or local PDT
- If you need to have encrypted conversations
- If you want to use Groove as a training tool to share PowerPoint files
- If you want to share directories, files that can not be sent via email
- If you want to work on word files virtually

You should get Groove

## What you should know about Groove

- You are in control
- It functions like a second email system to be checked
- You invite attendees – no one but invitees is aware of workspace
- A copy of the files you place in the workspace is placed on the computers of all attendees – File Management is of concern
- If you delete the workspace, it is deleted from all invitees computers (unless directory sharing)
- Make sure CEFMS works after Groove is installed (some difficulty for some systems)

# Groove

- Groove is a communications tool for Project Delivery Teams
- Designed to serve groups of 25 or less
- Allows for threaded discussion and chat room conversations
- Allows review by multiple editors (virtual documents work)
- License will be revoked if not accessed every 60 days

## Helpful Hints

- Minimum of 2 managers recommended
- Invite the BACKUP Computer
- Archive forums by topic for storage and retrieval
- Periodically email the team to ensure they are still online



# Workspaces are unique

The screenshot shows the Groove workspace interface. A blue callout box labeled "Member and Online Status" points to the "Workspace Members" pane on the right, which lists "Kathleen Perales/USACE HQ-DC" as "Online". Another blue callout box labeled "Chat" points to the "Chat" pane on the right, which includes a "Type here" input field and a "Send" button. A third blue callout box labeled "Workspace Navigation Tab" points to the "Home" tab in the bottom navigation bar. The main content area displays a welcome message and a list of recommendations.

# Discussion

The screenshot shows the Groove Discussion interface. A blue callout box labeled "Subject of discussion" points to the "Subject" column in the discussion list, which contains the text "Start a Discussion - Choose a title that is short and meaningful". A second blue callout box labeled "Window view of complete item" points to the expanded view of the discussion item below, which shows the full text of the message and its metadata. The interface includes a "Discussion" toolbar with options like "New Topic" and "Response", and a "Workspace Members" pane on the right.

## Tomoye

- Is the publishing tool to post to the web
- Limited by the number of licenses (2,000)
- Limited by protocol within the CoP for posting authority

TEN is CoP that will launch this element

## More coming....

- Active Directory and Share Point are in process
- Autonomy search engine is on the way

# CoP News

## ■ Natural Resources Management

### New Postings >>

- [03/27/06 - Water Safety - PFD Training](#)
- [03/23/06 - Customer Comment Cards](#)
- [03/17/06 - NRFS: Correspondence - Corps NRFS Program Manager E-mails](#)
- [03/15/06 - Environmental Stewardship: Good Enough to Share](#)
- [03/09/06 - NRFS: Correspondence - Corps NRFS Program Manager E-mails](#)
- [03/03/06 - RLAT: News / Current Issues](#)
- [03/03/06 - Safety, Security & Risk Management](#)

### Important News Items >>

- [03/30/06 Beacon Award - Request for Nominations - 1 May 2005 Suspense](#)
- [03/27/06 Legends Award - Request for Nominations - Suspense 12 April 2006](#)
- [03/27/06 Take Pride in America Update](#)
- [03/24/06 Visitor Satisfaction Surveys](#)
- [03/21/06 CFB Message Regarding the DD Form 1305 Violation Notice](#)
- [03/21/06 FY06 Changes to the NRM Uniform Program](#)
- [03/20/06 Asset Management Data Call](#)

### Upcoming Events >>

- [April 13 - 14, 2006: The Art of Interpretive Writing](#)
- [April 30 - 3, 2006: International Boating & Water Safety Summit](#)
- [May 13 - 19, 2006: The 2006 Annual National Recreation Resource Planning Conference](#)
- [June 20 - 23, 2006: IMBA Summit/World Mountain Bike Conference](#)
- [August 1 - 4, 2006: Restoration of Riparian Zones for Water Quality and Ecological Functions](#)
- [October 19 - 22, 2006: 18th National Trails Symposium](#)
- [November 7 - 11, 2006: National Interpreters Workshop](#)

## ■ Navigation

### New Postings >>

- [03/23/06 - Navigation R&D Program Area Review](#)
- [06/14/05 - June 2005 National Dredging Conference](#)
- [06/10/05 - Coastal Inlets Research Program \(CIRP\) Newsletter](#)

### Important News Items >>

- [Corps/Industry Weekly Report - Dredge Fleet Status](#)
- [01/11/06 National RDT/NDT Meeting Call for Presentations - Suspense 10 February 2006](#)
- [11/10/05 2005 East Coast Dredging Conference - Presentations Online](#)
- [10/05/05 WEDA/ICHDMG - Last Chance for Loews Annapolis Rooms](#)

### Upcoming Events >>

- [April 19 - 21, 2006: WEDA Midwest Chapter Meeting](#)
- [May 3 - 5, 2006: National Dredging Team/Regional Dredging Teams Meeting](#)
- [May 13 - 17, 2007: Sixth International Symposium on Coastal Engineering and Science of Coastal Sediment Processes, Coastal Sediments 07](#)